

Terms & Conditions

2017

The prices quoted are valid for 30 days from the date of quotation unless otherwise stated. Sometimes specials have a cut-off date or a promotion may finish within the 30 days.

To accept this quotation we require payment or leasing details or a deposit.

****Product may need to be purchased with an offer to gain bonus**

The quoted prices are valid only if **FULL** payment is made within 14 days of invoice or prior to installation whichever comes first.

Please Note: 14 days of invoice, **NOT** 14 days from installation or delivery. **Goods will not be dispatched from warehouse until cleared funds are finalised.** Sometimes lead times can change due to building hold ups etc.. To receive this level of discount payment must be made within 14 days of our invoice.

Payments can be made via cash, EFT or credit card. Cards accepted are Visa, MasterCard. A processing fee of 1.5% applies. American Express attracts a fee of 3%.

Once orders have been placed & Order Acknowledgement & delivery date have been advised, a 15% handling fee may apply to any cancelled order.

Installation costs may **NOT** be included in this quotation. Once a site inspection has been carried out an exact price can be supplied. An estimate can be provided until site inspection if required.

Software

Note that we are only responsible for making sure that our imaging products work on your computer system. We are **NOT** responsible for 3rd party software and patient data belonging to a practice for the purposes of liability.



presidential

dental | medical | veterinary

Warranty

A-dec dental equipment

5 years onsite PARTS & LABOUR only if annual preventative maintenance servicing is completed by one of our authorised technicians.

Warranty does **NOT** include Service/travel charges.

W&H LISA autoclave - 2 years or 2000 cycles whichever comes first.

Warranty does **NOT** include Service/travel charges.

Other W&H products - 12 months onsite PARTS & LABOUR.

Warranty does **NOT** include Service/travel charges.

Cattani Compressors – 7 years onsite PARTS & LABOUR.

Warranty does **NOT** include Service/travel charges.

Cattani TurboSMART suction systems – 2 years onsite PARTS & LABOUR.

Must be installed in a well-ventilated area with a maximum temperature not exceeding 40 degrees Celsius.

Warranty does **NOT** include Service/travel charges.

NOTE: Warranty does **NOT** include any defect relating to the following;

- a. Damage caused by accident, misuse, abuse, fire or flood or the products having been altered in any way;
- b. Damage caused by corrosive cleaning agents or incorrect waterline flushing procedure contrary to 'instructions for use';
- c. Damage caused to products in transit.
- d. Blockages caused by foreign materials.
- e. Light globes.
- f. Normal wear & tear.
- g. Failure to follow the basic care & maintenance instruction.

If anything is unclear please contact our Customer Service representative for clarification.

Please sign below that you understand & agree to the Terms & Conditions & Warranty set out above.

Sign: _____

Name: _____